# 2021 Annual Report

Bankers Who Believe in You



## Shareholder Letter

Last year was an incredibly rewarding year for Security Financial Services Corporation that was filled with challenges. Thanks to our loyal customers and our dedicated staff who navigated through another year of the COVID-19 global pandemic to generate record loan and deposit growth and completed the merger of Jackson County Bank (JCB) into Security Financial Bank (SFB). Although 2021 net income of \$9,891,000 is a decrease from record earnings of \$11,903,000 in 2020, when one-time merger adjustments are excluded, 2021 net income exceeds 2020 by \$2,488,000 (33.61%).

After months of preparation, the banks merged on the weekend of August 20th and at the same time upgraded to a more flexible and robust data processing platform. The new software will better serve our customers' needs well into the next decade. Our customers can now benefit from the additional services and accommodations a larger community bank can provide. We remain committed to the essence and spirit of community banking.



With the merger, SFB added three new locations in Alma Center and Black River Falls.

2021 net income exceeds 2020 by \$2,488,000 (33.61%) when onetime merger adjustments are excluded.

#### **BOARD OF DIRECTORS**

Jerry Bauer, Chairman
(Since 1992)
Chuck Forster
(Since 2013)
Jack Kaiser
(Since 2009)
Bob Komro
(Since 2015)
Jim Mayo
(Since 2006)
Mark Oldenberg
(Since 2022)
Jim Price
(Since 2014)
Andy Wieser
(Since 2020)





### **BALANCE SHEET SUMMARY**

Total assets were up \$39.3 million (4.77%) from 2020, and reached a new high, ending the year at \$863.7 million.

Total loans, at \$526.7 million, were \$52.4 million (11.05%) higher than one year ago. Record organic loan growth of \$77.8 million was partially offset by \$25.4 million of Paycheck Protection Program (PPP) loans forgiven during the year. Commercial and commercial real estate loans comprised 44% of the increase and agriculture and agriculture real estate contributed 37%. PPP loan balances of \$6.3 million remained on the books and are expected to be forgiven in 2022.

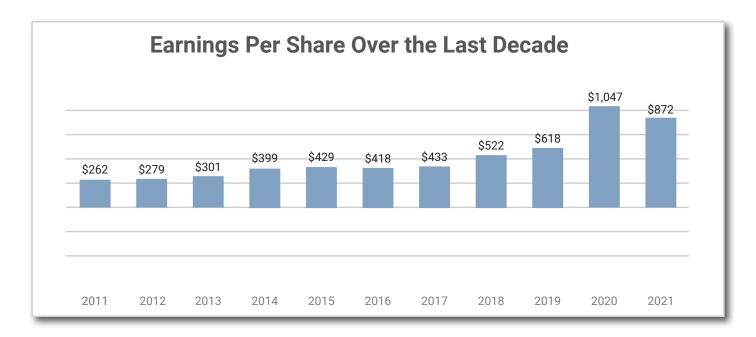
Investments, at \$265.5 million, were increased \$87.4 million (49.08%), as short-term overnight funding (federal funds sold) was shifted to the securities portfolio.

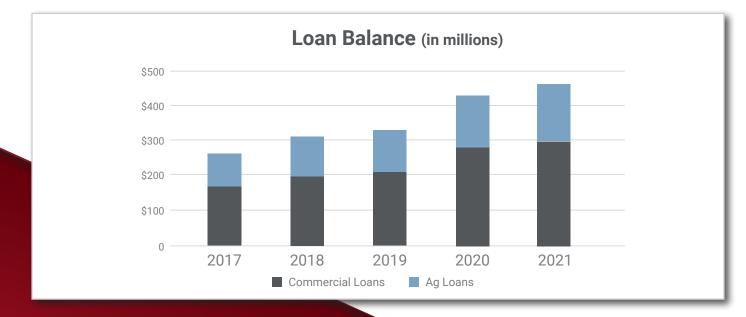
Deposits of \$748.7 million were up \$51.3 million (7.35%) from one year ago. Demand deposit accounts were up \$72.8 million, more than offsetting smaller decreases in money market accounts and certificates of deposits.

SFSC debt of \$12.0 million was down \$3.5 million due to principal reductions on the debt incurred to finance the acquisition of JCB.

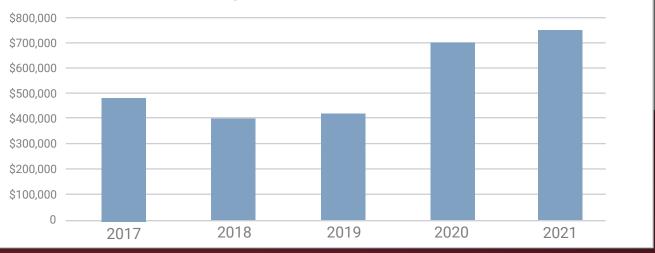
103,927 inbound **customer calls** 

\$298.4MM 1.34MM debit card swipes





Deposit Growth (in millions)



### **INCOME STATEMENT SUMMARY**

Income tax expense of \$1,598,000, almost one-half of which is related to the prior year, compares to \$53,000 for 2020.

Interest income grew \$2,073,000 (8.80%) to \$25,626,000 from one year ago, despite an unfavorable interest rate environment, due to significant loan growth and security purchases. Although deposits increased during the year, interest expense of \$3,609,000 was down \$289,000 (7.74%), due to low market interest rates. Net-interest margin on a tax equivalent basis was 2.93% of average assets.

Non-interest income of \$8,554,000 exceeded 2020 by \$289,000 (3.50%). Mortgage loan fees were down \$858,000 due to reduced demand for refinancing, but that reduction was offset by increased PPP fees. \$2,017,000 in PPP fees were recognized in 2021, compared to \$1,182,000 in 2020, with \$340,000 expected in 2022. Finding ways to replace PPP revenue in 2022 will be a challenge and a top priority.

46% of customers applied online for home loans 45% of customers applied over the phone 9%

**applied in person** or by other means

Non-interest expense of \$18,521,000 exceeds 2020 by \$4,242,000 (29.71%). The majority of the increase was attributable to human resource and operating expenses for the locations added in the acquisition.

The loan loss provision of \$575,000 compares favorably to 2020's provision of \$1,685,000. The loan loss reserve of \$7,745,000 was 1.47% of total loans as a result.

On behalf of everyone at Security Financial Bank, we thank you for your continued support and assure you that we will continue to strive to set the standard for community banking excellence in western Wisconsin.

Mark C. Olduberg

Mark C. Oldenberg President/CEO

Paul Solyntjes Executive Vice President & Chief Financial Officer





### **Comparative Statement**

### **STATEMENT OF INCOME**

Here's how we add up (without the extra 000s)

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Income	2021	2020	2019	2018	2017
Interest Income - Securities	\$2,524	\$2,199	\$2,443	\$2,336	\$2,501
Interest Income - Loans	\$25,942	\$21,101	\$18,996	\$16,632	\$13,969
Interest Income - Other	\$277	\$253	\$452	\$253	\$160
Total Interest Income	\$28,743	\$23,553	\$21,891	\$19,221	\$16,630
Less Interest Expense-Bank	\$3,097	\$3,780	\$4,320	\$3,545	\$2,948
Less Interest Expense-SFSC	\$512	\$118	\$21	\$96	\$159
Total Interest Expense	\$3,609	\$3,898	\$4,341	\$3,641	\$3,107
Net Interest Income	\$25,134	\$19,655	\$17,550	\$15,580	\$13,523
Plus Non-interest Income	\$4,930	\$8,265	\$2,745	\$2,090	\$1,939
Total Income Less Interest Expense	\$30,064	\$27,920	\$20,295	\$17,670	\$15,462
Salaries & Employee Benefits	\$11,154	\$9,259	\$7,695	\$6,860	\$5,950
Occupancy	\$2,203	\$1,644	\$1,715	\$1,440	\$1,360
Other Operating Expenses	\$4,644	\$3,376	\$3,009	\$3,071	\$2,710
Total Non-interest Expense	\$18,001	\$14,279	\$12,419	\$11,371	\$10,020
Net Income From Operations	\$12,063	\$13,641	\$7,876	\$6,299	\$5,442
Provision for Loan Losses	\$575	\$1,685	\$870	\$300	\$500
Net Securities (Gains) Losses	\$0 \$1,598	\$0 \$53	(\$84) \$52	\$0 \$41	(\$38) \$32
Income Tax (Refunds) Expense					
Net Income	\$9,890	\$11,903	\$7,038	\$5,958	\$4,948
STATEMENT OF CONDITION	ON				
Assets	2021	2020	2019	2018	2017
Cash Equivalents	\$36,049	\$70,831	\$25,662	\$19,904	\$14,708
Securities	\$256,534	\$178,112	\$86,919	\$88,235	\$83,727
Gross Loans	\$526,658	\$474,240	\$360,523	\$350,356	\$291,060
Allowance for Loan Losses	(\$7,745)	(\$7,160)	(\$5,580)	(\$4,738)	(\$4,536)
Federal Funds Sold	\$369	\$66,058	\$0	\$5,433	\$7,265
Bank Building, Furniture/Fixtures	\$9,230	\$9,528	\$7,341	\$6,886	\$6,320
Other Real Estate Owned	\$85	\$0	\$0	\$0	\$0
Goodwill	\$6,122	\$6,123	\$6,123	\$6,123	\$4,011
Other Assets	\$27,361	\$26,697	\$20,291	\$19,726	\$17,537
Total Assets	\$863,663	\$824,429	\$501,279	\$491,925	\$420,092
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Liabilities and Equity	2021	2020	2019	2018	2017
Total Deposits	\$748,641	\$697,459	\$410,099	\$402,004	\$318,956
Repurchase Agreements	\$1,454	\$2,684	\$8,104	\$8,600	\$21,968
Federal Funds Purchased	\$0	\$0	\$1,232	\$0	\$0
Borrowed Funds	\$27,998	\$37,140	\$22,500	\$28,000	\$28,000
Other Debt Incurred	\$12,000	\$15,500	\$0	\$1,491	\$3,000
Other Liabilities	\$4,890	\$6,407	\$4,380	\$2,762	\$2,559
Total Liabilities	\$794,983	\$759,190	\$446,315	\$442,857	\$374,483
Common Stock	\$1,200	\$1,200	\$1,200	\$1,200	\$1,200
Surplus	\$18,419	\$18,335	\$18,335	\$18,335	\$18,335
Undivided Profits	\$51,356	\$44,847	\$35,853	\$31,766	\$27,275
Unrealized Gain (Loss) on Securities	(\$423)	\$2,542	\$1,248	(\$765)	\$260
Treasury Stock (at Cost)	(\$1,872)	(\$1,685)	(\$1,672)	(\$1,468)	(\$1,461)
Total Equity	\$68,680	\$65,239	\$54,964	\$49,068	\$45,609
Total Liabilities and Equity	\$863,663	\$824,429	\$501,279	\$491,925	\$420,092

### **Donations and Volunteering**

### **SHARING THE WARMTH!**

\$5,500

scholarships awarded

in high school

Security Financial Bank coordinated a winter clothing drive to help those in need. Thanks to the generous contributions of customers and community members, we donated more than 900 coats, hats and other winter items to several area non-profit organizations. In addition, SFB donated \$4,685 to help these organizations as they serve those in need in the communities we serve.



167 organizations supported through sponsorships and donations



### **SALUTING THE HEROES OF COVID-19**

Throughout the year, SFB recognized clients, community members, businesses and nonprofit organizations that made a significant impact in helping the lives of others during the COVID-19 pandemic. Each month, we selected a hero to feature and awarded a gift or donation as a way to thank individuals who make the communities we serve a better place.



137 full-time equivalent employees

31%

of **employees** have been with the **bank 10+ years** 

employees have been with the bank 40+ years

8



is to grow profitably by deliberately investing in our clients, our employees, and our communities.

### SFB Locations

#### **Alma Center**

141 W Main St Alma Center, WI 54611 715.964.2311

#### Bloomer

1401 Main St Bloomer, WI 54724 715.568.1100

### Ladysmith

200 Miner Ave W Ladysmith, WI 54848 715.532.5551

### Black River Falls -Main

8 Main St Black River Falls, WI 54615 715.284.5341

### Durand

212 W Prospect St Durand, WI 54736 715.672.4237

### **River Falls**

1561 Commerce Ct River Falls, WI 54022 715.426.6600

### Black River Falls -Motor Bank

660 Hwy 54 E Black River Falls, WI 54724 715.284.3560

### Eau Claire

4217 Southtowne Dr Eau Claire, WI 54701 715.833.7685

### **Corporate Office**

4813 Keystone Crossing Eau Claire, WI 54701 888.254.0615

www.sfbank.com · 888.254.0615